

North Bridge Child Development
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To whom it may concern,

I am the Director of North Bridge Child Development and we have been using TUIO since February 2021.

TUIO has made the payment process a whole lot easier at the center because we are using one method of collecting payment rather than someone handing me cheques, someone handing me cash. I do not have to run to the bank or log it all, it's made everything simple and helped me save a lot of time.

I would end up using post it notes before to keep track of everything and make sure my families were on track. Since TUIO is online payment software and the parents have their own portal to make payments, it has eliminated the back and forth in the payment process.

My favourite part of the software is being able to view the dashboard and pull up the paid invoice data since TUIO helps me keep track of who paid and who has not. This makes my job easier because we can only admit the families who have paid for the week.

I used to have to collect the money and go to each parent to collect the weekly tuition, log who paid, and take it to the bank which would take up a lot of my day. Now it's all there for me and done, I just look and see who paid. I save at least 4 hours a week.

The parents all like it, being set up on autopay and not having to think about it, ability to pay by credit card, they got used to the software amazingly fast.

Another time saving aspect is I do not have to get together for high frequency meetings to brief the other stakeholders of the center and to go over who paid and when. It has eliminated a lot of work the ownership had to maintain using the previous system of cash and check, they can look at the software and trust we have been keeping on top of all the payments.

The support TUIO gives us is outstanding and the response time is extremely fast when we have questions. I feel like my needs are appreciated and met with the same care for my business as we have. After the initial training, which was helpful, things have been smooth. If I just play around a little bit, I can figure everything out, nothing is complicated.

Thank you so much for your help in managing the account and I would highly recommend TUIO to any childcare provider or school that would like to strengthen their payment process.

Sincerely,

Amanda Lanahan

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AManda Lanahan (Jun 9, 2021 07:31 CDT)